# Top Reasons Businesses Choose Paper Trails

PAYROLL, HUMAN RESOURCES, AND COMPLIANCE SOLUTIONS TO HELP YOUR BUSINESS THRIVE.



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#### Real Businesses. Real Solutions.

Choosing the right partner for your payroll and human resource solutions can be a hassle. While Paper Trails makes the selection process a quick and easy one, we also strive to provide top notch service and support throughout our relationship. We are a team of local people providing real solutions to businesses throughout New England. Knowing that a long term workforce partner will be by your side long after the implementation process is a key to your success.

> So Why Trust Paper Trails for All Your Payroll & HR Needs?

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# Local Support Team

Paper Trails provides a dedicated local (no 1-800 number here!) support team <u>ready and willing</u> to help! We are easily reached by phone or email. Each customer is assigned a knowledgeable and friendly expert as a point of contact to connect to throughout our relationship.



# All-In-One HR Solution

We offer a system that <u>streamlines</u> manual and paperbased processes. From running payroll, to scheduling and time tracking, and even new hire recruiting and onboarding, our system allows you to perform all HR tasks under one <u>single login and database</u>. We began with Paper Trails at the beginning of 2020 and have never once regretted the decision. Jeff, Chris, and Teresa have all made the process amazingly seamless which has let us focus on so many other important things to continue to grow our business. Paper Trails has saved me countless hours and headaches over the last 2 years. Congdon's Doughnuts is better equipped for future growth thanks to Paper Trails.

Jillian Shomphe, Congdon's Doughnuts



# Compliance

Our team takes the stress of staying compliant off of your shoulders. We worry about things like tax laws, HR policies, and changes in state and federal legislation so you can <u>worry about working your business</u>. We ensure accurate and timely reporting to stay compliant and avoid deadlines and fines.



### Convenience

To ensure all employees and managers can access key HR and payroll tasks on the go, our payroll & HR solution offers a <u>flexible and customized</u> mobile application. Login from any device at any time for you to manage your business and your employees to access their accounts.



# Reporting on Demand

Data is power, especially in business. You need to keep track of all data points relevant to your business operations. Our system provides <u>automatic custom</u> <u>report packages</u> with every payroll and an easy-touse custom report builder that does not require specialized reporting knowledge.



# Implementation

We make the setup and onboarding process <u>simple and</u> <u>efficient</u>. Whether you are joining us at year end or mid year, we work with your previous provider to gather year to date history and data reconciliation to ensure a smooth transition. Our dedicated implementation team is ready and willing to assist!



#### Accuracy

Our team provides timely and accurate services to stay compliant and avoid penalties. Attention to detail starting at the initial discovery meeting, through configuration and continuing for the full duration of our relationship <u>ensures accuracy</u> for your business.



# Customer Loyalty

Customer loyalty and retention is at the top of our priority list. We strive to provide a <u>top notch and</u> <u>personal service</u> designed to each and every one of our clients needs, which is reflected in our high customer retention rate.

Paper Trails allows you to handle the work, while we handle the paperwork.

Start your partnership today! www.papertrails.com

